



Transforming lives

Nottingham City Priority Families Programme

Programme delivery

The programme brings together the local authority with criminal justice, education, health, employment, housing and the third sector.

We find new ways to work smarter and more efficiently across our Partnership:

- All agencies form a hub of support around our families, who have a single point of contact
- Shared resources, mentoring and processes
- No duplication of work from different agencies
- Shared online IT platform for uploading and storing documents
- All agencies are equal partners in supporting our families.
- Governance structures ensure all partners are represented on our Programme Board — senior enough to make decisions, close enough to the frontline to influence delivery
- Programme Team hosted by the City Council with two secondees from the Department for Work and Pensions
- Learning and sharing through regular seminars, workshops, roadshows, newsletter and website

Current focus

Families with unemployment, poor school attendance and crime and anti-social behaviour. This is being extended to include local factors, such as domestic abuse.

Overview

The Priority Families programme was set up in 2010/11 as part of a new operating model.

The Troubled Families Initiative was established in 2011 and embedded into this work. Priority Families is now established as a transformation programme that will also deliver Phase 1 of the Troubled Families Initiative (up to March 2015).

Phase 2 of the programme has now been extended to March 2020.

Benefits to our citizens

Complete, holistic package of help and support for the whole family - no longer treating individual people as having isolated problems.

Right support at the right time from the right people across our partnership.

Our families get a dedicated worker who co-ordinates all of their support. This worker may not even deliver any of the interventions.

They draw up a whole family plan in partnership with other agencies and with the family.

It's a family plan, not a worker's plan – the family signs up for long-term, sustained improvement.

The family is at the centre of this model – not our organisations.

The bigger picture...

